Scrum Product Owner, Part 2 of 2: Change and Sprints

Meet the expert: Patrick has worked in the Information Technology field for over 25 years and brings his extensive expertise to our courses. He has helped establish IT service management programs for a variety of organizations including pharmaceutical, energy, and software companies. Patrick was a part of one of the original service management teams in the United States. He has been a member of several CompTIA boards and is a member of the ITSM forum.

Prerequisites: There are no prerequisites for this course.

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Course description: In SCRUM Product Owner the product owner serves as voice of the customer to drive solutions in the context of business value. This course will discus change and quality, risk, sprint planning, review and deliverables.

Course outline:

Change and Quality
- Introduction
- Supporting Change
- Unapproved and Approved Change Requests
- Flexibility vs. Stability
- Integrate Change
- Quality Definition
- Acceptance Criteria
- Deinitition of Done
- Quality Management in Scrum
- Summary

Risk
- Introduction
- Risks vs. Issues
- Risk Attitude
- Risk Identification
- Risk Assessment
- Risk Prioritization
- Risk Mitigation
- Risk Burndown Chart
- Minimizing Risk in Scrum
- Summary

Sprint Planning
- Introduction
- Sprint Planning Meeting
- Two Parts of a Sprint Planning Meeting
- Planning Poker
- Fist of Five
- Points for Cost Estimation
- Other Estimation Techniques
- Use Index Cards
- Decomposition
- Determine Dependencies
- Establishing Estimation Criteria
- Creating the Sprint Backlog
- Scrumboard
- Sprint Burndown Chart
- Velocity
- Sprint Tracking Metrics
- Outputs from Sprint Planning Meeting
- Summary

During Sprint and Groom Backlog
- Introduction
- The Daily Standup Meeting
- Three Daily Questions
- The War Room
- Outputs from Conduct Daily Standup
- Collaboration During a Sprint
- Product Backlog Review Meetings
- Facilitate Communications
- Summary

Deliverables and Sprint Review
- Introduction
- Shipping Deliverables
- Outputs from Ship Deliverables
- Sprints Summary
- Sprint Review Meeting
- Outputs of Sprint Review Meeting
- Summary