Core Practitioner, Part 11 of 12: Important Techniques

Meet the expert: Business Analysis Excellence Pty Ltd is a global provider of Business Analysis training courses recognized and endorsed by the International Institute of Business Analysis (IIBA) and the International Requirements Engineering Board (IREB). Established in Melbourne, Australia, in 2012, their team of hands-on CBAP qualified Business Analysts is dedicated to helping others achieve great success and now serve clients from around the globe.

Prerequisites: None. This course is for people who are working in, or moving into, the sphere of business analysis and who require a set of proven tools and techniques to enable them to undertake practical business analysis assignments in their roles.

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Course description: This course covers various business analysis techniques, including process analysis, process modelling, prototyping, reviews, risk analysis and management, roles and permissions matrix, root cause analysis, scope modelling, sequence diagram, stakeholder lists, map and personas, state modelling, survey or questionnaire, SWOT analysis, use cases and senarios, user stories, vendor assessment, and workshops.

Course outline:

Techniques 10.37, 10.38, 10.39
- Introduction
- Reviews
- Risk Analysis and Management
- Roles and Permissions Matrix
- Summary

Techniques 10.40, 10.41, 10.42
- Introduction
- Root Cause Anlaysis
- Scope Modelling
- Sequence Diagrams
- Summary

Techniques 10.43, 10.45
- Introduction
- Stakeholder List, Map or Personas
- State Modelling
- Survey or Questionnaire
- Summary

Techniques 10.46, 10.47, 10.48
- Introduction
- SWOT Analysis
- Use Cases and Scenarios
- User Stories
- Summary

Techniques 10.49, 10.50
- Introduction
- Vendor Assessment
- Workshops
- Summary