MS-900: Microsoft 365 Fundamentals, Part 4 of 4: Billing and Support

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Prerequisites: Familiarity with Microsoft Tools is preferable.

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Course description: The MS-900 Microsoft 365 Fundamentals exam certifies foundation level knowledge of cloud services. This course covers Billing and Support which includes topics that cover Subscriptions, Billing as well as how Support works in 365.

Course outline:

Subscriptions and Billing
- Introduction
- Subscriptions and Billing
- Subscription Options
- Manage Subscriptions
- Manage Licenses
- Manage Billing
- Demo Billing
- Summary

Support in Microsoft 365
- Introduction
- Support in Microsoft 365
- Support Options
- Service Level Agreements
- Service Request
- Summary