220-1101-02: CompTIA A+ Certification: Part 9 of 9: Change Management and Disaster Recovery

Meet the expert: Patrick Loner has certifications for MCSA, MCSE, MCITP, A+, Network+, Security+, and more. He has been working as a Microsoft Certified Trainer, network administrator, and network consultant for over ten years. He has over a decade of experience working with and teaching about Windows networks with client and server operating systems. He has guided many students toward Microsoft and CompTIA certifications. Most recently, he has worked as a freelance trainer and network consultant specializing in Windows Server 2008 and Microsoft Exchange 2007 and Exchange 2010 implementations, design, and upgrades. Patrick continues to branch out now working with and training on Windows Server 2012, Windows 8, Exchange 2013, and System Center Configuration Manager 2012.

Prerequisites: This course assumes the user has little to experience with computer hardware or software.

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Course description: In this course for the CompTIA A+ 1101-1102 exam, we will finish up the series by covering Change Management and Documentation, Disaster Recovery and Prevention, Common Safety Procedures, Privacy and Licensing.

Course outline:

Change Management and Documentation
- Introduction
- Change Management Best Practices
- Organizational Documentation
- Summary

Disaster Recovery and Prevention
- Introduction
- Backup and Recovery
- Demo: Backup and Recovery
- Summary

Common Safety Procedures
- Introduction
- Operational and Safety Procedures
- Electrical Safety
- Static Electricity
- ESD Prevention
- Personal Safety
- Toxic Waste Handling
- Environmental Impacts and Controls
- Additional Considerations
- Power Issues
- Summary

Privacy and Licensing
- Introduction
- Incident Response
- Licensing and Privacy
- Summary